

## **Security Commitment Statement**

**Last updated:** 2/13/2026

We take website security very seriously at SnailWorks. Our commitment to providing a secure online experience for our users is unwavering, and we have implemented a number of measures to ensure that your personal information and online activity remain safe and secure.

Here are some of the security commitments we make to our users:

- 1. Protection of Personal Information:** We are committed to protecting the personal information of our users, including names, addresses, email addresses, phone numbers, and any other information that may be collected during the use of our website. We employ the latest security measures to prevent unauthorized access, use, or disclosure of your personal information.
- 2. Use of Secure Protocols:** Our website uses SSL/TLS encryption protocols to ensure that your data is transmitted securely between your device and our servers. This ensures that any information you provide to us remains confidential and cannot be intercepted by third parties.
- 3. Web Application Security:** We use industry-leading web security and performance tools to provide an additional layer of protection for our services. These tools help defend against distributed denial-of-service (DDoS) attacks, malicious bot traffic, and other common web threats. All traffic to our website is encrypted in transit, and any third-party security providers process data solely on our behalf and in accordance with our privacy and security obligations.
- 4. Regular Security Updates:** We constantly monitor and update our website to ensure that it remains secure against potential threats. We use the latest security software and hardware to prevent unauthorized access and to protect against malware, viruses, and other malicious software.
- 5. Password Protection:** We encourage all users to choose strong passwords that are difficult to guess or crack. SnailWorks staff members do not have access to client user passwords.
- 6. Timely Notification:** In the unlikely event that a security breach does occur, we will notify our users as soon as possible so that appropriate action can be taken to protect their personal information.

We understand that website security is of paramount importance to our users, and we are committed to providing a safe and secure online environment for all. If you have any questions or concerns about the security of our website, please do not hesitate to contact us.